

Are hospice costs covered by insurance?

Evercare™ Hospice and Palliative Care is dedicated to helping patients obtain insurance coverage for hospice services. Medicare, Medicaid and many private insurance companies cover hospice-related services at 100%. We provide care to those who qualify for hospice services. Financial assistance may be available to patients who do not have the ability to pay for care.

What is Palliative Care?

Palliative care provides support for patients with advanced illnesses who may want to continue with aggressive curative therapies. Palliative care specialists work along side the patient, his or her family and the attending physician. The goal is to relieve suffering, optimize function, improve quality of life and help with care planning for patients with advanced illness and their families.

Who is Evercare®?

In the complex world of health care, Evercare strives to make getting care easier with health plans, programs and services for those who need it most.

Our goal is to improve the health and well-being of people who have long-term or advanced illness, are older or have disabilities, whether they live alone, with family or in a facility.

As part of UnitedHealthcare, we're more than just a trusted name in health care. We're people who care, dedicated to helping you get the health care you deserve.



Questions?

Find out more:



1-877-745-5257

8 a.m. – 10 p.m. Monday – Friday or
8 a.m. – 5 p.m. Saturday



www.EvercareHospice.com

Evercare™ Hospice and Palliative Care is committed to the policy that all persons shall have equal access to its programs, facilities, and employment without regard to race, sex, religion, color, age, national origin, disability, sexual orientation or other protected factor. Evercare™ Hospice and Palliative Care is offered by Evercare Hospice, Inc.

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Programs for People in need of
**Hospice and
Palliative
Care**



Personal compassionate care when families need it most.

Evercare™ Hospice and Palliative Care is about giving the right care at the right time.

What is Hospice?

At the heart of hospice is the belief that everyone has the right to dignity and freedom from pain at the end of life. That's why Evercare™ Hospice and Palliative Care creates personalized care plans, giving patients the specific care they need and deserve.




Hospice is a service that is brought to the patient wherever they live. It focuses on reducing both the physical and emotional suffering during the final stages of illness, and increases the quality of life for patients, their families and loved ones.

Evercare™ Hospice and Palliative Care goes above and beyond

At Evercare™ Hospice and Palliative Care, we are committed to providing the best hospice and palliative care experience available. To this end, we offer:

- » Palliative services for those that want to continue with aggressive curative therapies
- » A philosophy that all eligible patients have the right to the hospice care they deserve
- » Unrestricted access to the kind of therapies patients need (like radiation and chemotherapy)
- » Visits from an Evercare Hospice Physician
- » Care provided wherever the patient lives
- » A family-centered approach to care that considers the needs of caregivers, family members and loved ones
- » A team approach, including the patient's personal physician, a hospice physician, nurses, certified nursing aides, clergy, social workers and trained volunteers
- » The ability to admit all hospice eligible referrals the same day, unless otherwise requested

Your benefits and services may include:

-  Care and attention from an Evercare Hospice or Palliative Care Physician
-  Coordinated care with the patient's personal physician
-  On-call staff available 24 hours a day, 7 days a week. Calls returned within 15 minutes.
-  Pain management and symptom control
-  Psychological and spiritual support
-  Family support and education including grief support services for a minimum of thirteen months
-  Assistance navigating the health care system and Medicare and Medicaid certification



Is hospice or palliative care an appropriate option?

It's never easy to know when the time is right, but you may want to discuss hospice and palliative care with your physician, if any or all of the following are present:

- » Progressive declining health despite treatment
- » Increased or uncontrolled pain
- » Frequent hospitalizations
- » Repeat or multiple infections
- » Shortness of breath with or without oxygen
- » Decreased ability to perform regular activities of daily living
- » A desire to focus on comfort and quality of life rather than aggressive treatments

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 "...[My mother] was able to stay in her house because of her affiliation with Evercare Hospice...we couldn't have done it without their support."

— Penny W., Family member of an Evercare Hospice patient